

Top Five Things to Become A+

Agency PD's answers to question, "In the coming fiscal year, what are the top five things you would like to see State Purchasing accomplish before you would rate us an 'A+' organization?"

Leadership/Strategy

- Communicate clearly expectations and authority on issues presented
- Better communication with agency purchasing officers regarding meeting materials (needs to be more timely) and state contracts
- Enact GSAs and notify users in a timely manner
- Allow agencies to solicit or use better values than available on state contract
- Allow for more flexibility for agencies on spend that will meet their specific needs
- Have better relations with STO, and OSD to accomplish tasks imposed on agencies
- Cohesion between State Purchasing, STO, and OSD
- Define the STO/DMS relationship concerning roles
- DMS to make greater efforts to assist agencies obtaining CMBE dollars within state contracts

Training

- Better training for new programs
- Training on law/rule interpretation
- Hand out certifications at the NIGP luncheon for peer recognition
- More info on GSA purchasing
- More guidance on use of state term contracts
-

Contracts

- Standardized state contracts
- On renewals or STC pricing changes, prices don't go into effect until MFMP has been updated
- Bid copiers with comprehensive pricing
- Greater clarity on questioned issues
- Quicker responses to questions
- Renew expired term contracts
- Better communications (notices) of new state contracts, SPAs, etc.
- Survey user (agency) needs regarding items/services needed for state term contracts
- Update website/state contracts with current contact info

- Better communications between State Purchasing and agencies on new STCs
- Alert users of state contracts that are ending
- More notice, clear instructions on new STCs and SPAs

MyFloridaMarketPlace

- More advance notice of MFMP changes
- Make the MFMP more reliable, doesn't work as advertised
- Improve the state contract function in MFMP
- Quicker turnaround on MFMP issues
- Implement stabilization of MFMP. Inconsistent errors occur
- MFMP response time
- Really listen to agency needs over Accenture
- Listen to the agencies
- Increase efficiency of the procurement process
- Fix MFMP related issues!¹
- Improve MFMP
- Contract as a quick reference to on-line MFMP by typing in a state contract number
- Provide a users guide for MFMP – combine knowledge and experience of all agencies in one issues and answers report
- MFMP time efficiencies not realized yet
- MFMP needs training so they are on the same page. Some need purchasing training as they don't know what you are telling them

Operations

- Get the vendor performance rating system up
- More sharing of vendor performance data
- Vendor rating system
- More shared resource/information, updated webpage
- Automated single source tracking system
- Create an archive for expired STCs
- Make available expired state contracts

¹Same person who entered this also entered "Fix problems with MFMP" twice.