




Division of Telecommunications  
4030 Esplanade Way, Suite 115  
Tallahassee, Florida 32399-0950  
Tel: 850.487-9971  
Fax: 850.922.5162  
[www.dms.MyFlorida.com](http://www.dms.MyFlorida.com)

Governor Charlie Crist

Secretary Linda H. South

TO: All SUNCOM eligible users  
FROM: Charles Ghini   
DATE: May 29, 2009  
SUBJECT: SUNCOM Toll-Free Rate Reduction

The Florida Department of Management Services Division of Telecommunications will reduce its rate for toll-free services beginning July 1, 2009. The current dedicated toll-free rate of \$.029 per minute will be \$.025 per minute, a 13.8 percent rate reduction. The switched toll-free rate of \$.049 per minute will be \$.045 per minute, an eight percent rate reduction.

We are thrilled to bring this savings to you. We continue to strategically find ways to bring you the best value for our services. It is our primary goal that you serve the citizens of Florida through first-class technology services and products.

For additional information on SUNCOM products including rate schedules, please visit our Web site at [www.suncom.florida.gov](http://www.suncom.florida.gov) or if you have any questions, please contact your local telecommunication consultant at 888-4-SUNCOM (888-478-6266).

We look forward to serving you in the future.