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Governor Charlie Crist

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MEMORANDUM 2009-05

DATE: April 14, 2009

TO: All SUNCOM Eligible Users

FROM: Charles Ghini, Director 
Division of Telecommunications
Department of Management Services

SUBJECT: Introducing SUNCOM Enterprise Fax Server

The Department of Management Services (DMS) Division of Telecommunications is pleased to announce a new product for Florida state government agencies and other eligible SUNCOM users, including county and city governments, school districts, universities, community colleges, and non-profit organizations.

SUNCOM Enterprise Fax Server Solution allows you to send and receive faxes using a hosted fax solution, providing an alternative to traditional fax machines, fax servers, and telephone lines. This "Service" brings cost savings, improved service, and loads of convenience. Customers have handy options for accessing faxes, such as retrieving faxes from a secure Web site; having faxes e-mailed to one or more e-mail addresses; or transferring faxes to a network file-share with e-mail notification. The cost for this service is \$.07 per page (plus any transport charges, such as Toll Free or Long Distance).

Key Benefits:

- No capital expenditures or equipment to maintain
- Automatic tracking and filing of faxes
- No paper, paper jams, or busy signals
- Faxes can be sent from any Internet connection.
- Eliminate fax servers, paper fax machines, fax phone lines, and IT maintenance
- Simple pricing structure, per-page pricing
- Web-based fax portal
- Scalable solution with redundant server backup
- HIPPA compliant

Please visit our SUNCOM Web site at <http://www.dms.myflorida.com/suncom> for service availability date, features, rate schedules, and information about ordering SUNCOM Enterprise Fax Server. If you have any questions, please contact your local SUNCOM consultant at 1-888-478-6266.

As our valued customer, we look forward to delivering SUNCOM Enterprise Fax Server to your organization to improve the way you do business.