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**MANAGEMENT ADVISORY #09-009**

**DATE:** March 17, 2009  
**TO:** Agency and University Personnel Officers and Benefit Coordinators  
**FROM:** Suzetta Furlong, Manager  
**SUBJECT:** E-mail Regarding Caremark

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Change to Win, a coalition of labor unions, sent an e-mail with a subject line of "Thank you!" on Friday, March 13. The message header was "Alarmed about CVS-Caremark." This e-mail implied that Caremark inappropriately shares state employees' medical information with third parties. We're sorry that this organization used state resources to send e-mails that created confusion and caused concern.

We are committed to providing the best in health care options for our members. This care includes protecting personal information. The implications related to the Department of Management Services' (DMS) alleged mishandling of your personal health information are false. We adhere to all federal, state, and HIPAA protections of your personal health information. Our contract with Caremark requires that they do the same. Caremark has assured the state that Caremark does not share or sell your personally identifiable health information with any pharmaceutical manufacturer.

Also, please be aware that Change to Win preprogrammed e-mail reply addresses. If you reply to their e-mail or click the links, all of the state agency personnel offices and the DMS secretary will automatically be copied.