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MANAGEMENT ADVISORY #09-004

DATE: March 5, 2009
TO: Agency and University Personnel Officers and Benefit Coordinators
FROM: Suzetta Furlong, Manager
SUBJECT: "Alarmed about CVS Caremark" Poster and E-mail

Today in Tallahassee, a national political organization called Change to Win launched a public awareness campaign claiming that CVS Caremark, the state pharmacy benefit manager "could be putting patient information and prescription drug history of state employees up for sale." It posted flyers throughout the Capitol Complex in Tallahassee and e-mailed state employees that their private information may be at risk.

Under its contract with the Department of Management Services, Caremark may only contact physicians and members about their drug therapy options as part of bringing them the most appropriate care.

The communication to physicians about the drug Januvia was part of Caremark's RxReview® program. The State Employees' PPO Plan does not participate in the RxReview® program related to Januvia. In its confidentiality agreement with the state, Caremark cannot share information to any third party without our express written consent.

Employees are free to respond to the e-mail as they deem appropriate. Thank you for your patience with this issue. If employees have any questions they may contact the Caremark Customer Care number (800)-378-4408.