

Type: Alerts	ID Number: A 225
Date: January 27, 2009	Subject: Internet Explorer 8 and People First System Compatibility

Suggested Audience:

Personnel Officers and Chief Information Officers

On September 30, 2008, we sent Alert 218 advising agencies about compatibility issues with the People First system and Internet Explorer (IE) 8. Currently, People First fully supports IE 6 and IE 7. IE 8 is not supported. The intent of this communication is to provide additional information on what will happen if users log in to People First using IE 8.

How IE 8 Impacts People First: If users log in to People First using IE 8, they will not be able to access most pages within the system or be able to perform most actions.

Partial Workaround: If IE 8 is installed on a work or personnel computer that is used to access People First, the user should activate IE 8 in compatibility mode. By using this mode, the user should be able to perform most functions within People First. However, the user will still experience some issues; for example, some pop-up documents and messages may not launch, some scroll bars may not work with the mouse, etc. To use the compatibility mode with IE 8, users should go to <http://myflorida.com>, then select "Compatibility View" within the Tools menu.

Recommended Approach: All computers used to access People First should have either IE 6 or IE 7 as their Web browser.

When will People First Support IE 8? To be determined once Microsoft officially releases IE 8 as a production ready browser. Estimate is 6 to 12 months (could be longer) following Microsoft's official release.

Why does it take so long for the People First system to support new IE releases?

The People First system is built on the SAP platform. SAP developers typically begin developing system updates for new Web browsers after the browsers have been released to production. SAP provides the enhancements to its customers. The updates are then moved through four different test stages to ensure there is no negative impact to the production system before implementation.