

Department of Management Services

**Long Range Program Plan
FY 2009-2010 through 2013-2014**

Table of Contents

1. Introduction	Section 1 page 1
2. Agency Goals, Objectives and Service Outcomes with Performance Projection Tables and Linkage of Agency Goals to the Governor's Priorities	Section 2 page 1
3. Trends and Conditions Statement	Section 3 page 1
4. Performance Measures and Standards (LRPP Exhibit II)	Section 4 page 1
5. Assessment of Performance for approved Performance Measures LRPP Exhibit III)	Section 5 page 1
6. Performance Measure Validity and Reliability (LRPP Exhibit IV)	Section 6 page 1
7. Associated Activities Contributing to Performance Measures (LRPP Exhibit V)	Section 7 page 1
8. Agency-Level Unit Cost Summary (LRPP Exhibit VI)	Section 8 page 1
9. Glossary of Terms and Acronyms	Section 9 page 1