



ENCORESM

With a million things going on in the business world, not everyone is able to attend every conference call. Don't worry—we've got you covered! Encore allows you to digitally record your Operator Assisted or Automated conference calls for future playback - 24 hours a day/7 days a week - via a toll, toll-free or international toll-free (ITFS) dial-in number.

▶ HERE ARE A FEW WAYS TO PUT ENCORE TO WORK

BASIC MEETING REPLAY

Make your conference call available to those who missed it live, or for those who would like to hear important content again – essential for fast-paced companies and on-the-go employees.

CORPORATE COMMUNICATIONS

Encore ensures that everyone has access to important company announcements, policy changes and breaking news. You can rest assured that your entire team has the same information.

PRODUCT ANNOUNCEMENTS

Update your employees and customers on new product information. Record announcements on Encore so everyone has access to the latest and greatest about your products at any time.

TRAINING

Create a library of training calls accessible on-demand when your audience needs to brush up on key concepts. Listeners can pause, rewind and fast forward, so it's easy for them to review complex material and cope with unexpected interruptions.

LISTEN AT YOUR OWN PACE

Encore puts you in control. Call into the conference playback, but only listen to what you need to hear. You control the pace of the playback from your touch-tone keypad:

- | | | |
|-----------------------------|---------------------------|-------------------------|
| 1 Fast Forward (5 seconds) | 6 Slow down the recording | * Pause (press again to |
| 2 Fast Forward (30 seconds) | 7 Increase volume | “unpause”) |
| 3 Rewind (5 seconds) | 8 Decrease volume | # Resume playback |
| 4 Rewind (30 seconds) | 9 Skip to the end | |
| 5 Speed up the recording | 0 Return to the beginning | |



AN ENCORE FOR EVERY NEED

This “twist” on our Encore system allows you to record, review, edit, and post a presentation right from your telephone without holding a conference call.

ENCORE PLUS

Used in conjunction with basic Encore, or with the Encore Digital Recording Studio. This polling/survey tool allows participants to respond to recorded questions by using their telephone keypads. The responses are transcribed into a report and sent out at the end of the Encore playback period.

ENCORE REPORT

This feature allows you to obtain a participant list from Encore. Prompts ask participants to record their names, companies, etc. can be placed before or after your recording. This information is transcribed into a spreadsheet and sent out at the end of the Encore playback period.

ENCORE EMPORIUM

Encore Emporium keeps all of your recordings in one easy-to-access menu that’s customized for your company. Your listeners choose the call that they want to hear by using their telephone keypad.